Technician Regulation and Expanding Scope of Practice using Lean Tools

Abstract
As Pharmacy Technicians gain regulation status across Canada, it is becomes fundamentally important to fully maximize their abilities and knowledge to deliver efficient and safe pharmacy services. This presentation is focused on the journey of regulation, how to manage the bumps along the way and how to plan your journey as a pharmacy technician interested in becoming a regulated professional.

The second part of this presentation is focused on how to transition scope of practice to regulated pharmacy technicians. I will share how we maximize the use of our staff resources through the use of lean tools and methods effectively shifting appropriate processes safely to pharmacy technicians. What kinds of tools work best, how to manage the fear that not only comes with letting go but also accepting the new way of providing services.

In this 45 minute session learners will understand the journey to becoming a regulated pharmacy technician, and what lean tools can be used effectively to enable the shift of practices.

A case study will be shared on how expanding the technician role in a higher risk preparation (parenteral nutrition); the learner will be able to see how the use of lean tools can stimulate the shift of responsibilities to regulated pharmacy technicians.